



QUALITY POLICY

Our challenge, our strategy

We recognise the responsibility for quality assurance as an integral part of our management function. The introduction of a quality management system is a strategic decision by our organisation. We see this responsibility and the implementation of appropriate quality standards as the key to successful corporate management.

We are committed to the introduction, maintenance and continuous improvement of our management system according to DIN EN ISO 9001.

Our prime objective is the fulfilment of customer requirements.

We therefore base our corporate activities on the following principles.

- We define all the core processes throughout the organisation and establish the criteria and methods required to ensure that these processes are carried out and managed effectively.
- We ensure the availability of resources and information needed to carry out and monitor these processes.
- We are committed to the continuous improvement of our quality performance and our management system. To achieve this, we set quality targets and regularly evaluate our performance. We review the appropriateness of our targets annually.
- We disclose our targets for quality management as well as our progress towards achieving them both within the company and to customers or interested parties.
- We work closely with our customers to achieve the highest quality standards.
- We adopt a future-oriented approach to future business decisions that may impact quality management.
- We include all employees and suppliers in our quality management and motivate them to continuous improvement. We train our employees thoroughly in the requirements and responsibilities of quality management.

By implementing a properly documented quality management system according to DIN EN ISO 9001, we aim to meet and exceed the expectations of our company's customers.

Otto P. Graf
Managing Director:

A handwritten signature in black ink, appearing to be "Otto P. Graf".

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Teningen, 01.08.2012 – signature, Managing Director